



**Australian Government**

**Department of Infrastructure and Transport**

Dear Vehicle Importer

**Subject: New Online Application Process for Vehicle Imports Form**

I am writing to you because you have applied to import several vehicles into Australia in the last 12 months. From 1 May 2013, you will be able to make an application for approval to import vehicles online. The new online application form will minimise the need for the Department to request additional information from applicants, simplify the assessment process and optimise timeframes for processing vehicle import applications.

The new electronic form replaces the current forms and can be lodged directly with the Department. You will be able to select a vehicle import option or options (for multiple vehicles), enter relevant details and upload supporting documentation. You can also choose to pay your application fee online (by Mastercard or Visa) through a secure online payment facility.

The Online Application Form is the second stage of the planned improvements of the vehicle import application and approval process. In the first stage, in July 2012, the Department released a new website to improve the information available to people wanting to import a vehicle.

In addition to the new online form, we have also updated our paper application form and encourage use of this form when paper forms are lodged. The old application form will be accepted until 30 June 2013, after that time old forms will be returned, and applicants will be asked to resubmit using the online form or the new paper form.

The assessment of applications will continue as usual and processing times for initial assessments will be indicated on the Department's website.

Please contact the Vehicle Imports Services Team during business hours (AEST) on 1800 815 272 if you have questions about making an application.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'R Hogan', with a long horizontal flourish extending to the right.

Robert Hogan  
General Manager  
Vehicle Safety Standards Branch

24 April 2013